

KII Questions for SLRCS NHQ and IFRC

- Introduce the evaluation and assessment team members.
- Explain briefly about the purpose of the evaluation and assessment.
- Inform about audio recording and confidentiality.
- Start by asking to share his/her experience (e.g. year of service, roles and responsibilities)

Evaluation Humanitarian Action

Relevance/Appropriateness

- 1) While sex, age and disability data were collected through assessment and monitoring, how effectively has the data been used for tailoring response interventions and strategies?
- 2) As the SLRCS does not have policies for CEA and PSEA, do you think this has restricted the response activities and approaches in ensuring community participation and safeguarding?

Efficiency

- 1) Can you describe the resource allocation process and how it ensured the most efficient use of funds and materials during the crisis?
- 3) The time spent on beneficiary selection was lengthy because of geographical difficulties in reaching the beneficiaries and the levels of verification process. What can SLRCS do differently next time to reduce the time needed for beneficiary selection?
- 4) How did technology or innovative approaches play a role in improving the efficiency of the response efforts?

Effectiveness

- 5) What were the intended outcomes of the response, and to what extent were they achieved?
- 6) How did the response activities adapt to evolving needs and situations on the ground?
 - During interview with the branches, when asked them to reflect on “how would the branch prioritize the needs of the affected communities if they have additional resources”, majority of them mentioned conditional cash grants as this intervention has significantly improved the conditions of the affected communities.
 - Most branches still have 30-50 unused First Aid Kits out of the 125 allocated to each branch. One of the branches mentioned they could have procured these with their own resources if needed.
- 7) Can you discuss any unintended outcomes, positive or negative, that resulted from the response efforts?
- 8) How is the effectiveness of the response interventions being monitored and evaluated?

Annex VIII

- 9) During the EA mid-term reflection, it was identified that the inadequate number of community mobilizers has significantly affected the operation. What have or can be done to increase the pool of community mobilizers?

Impact

- 10) Beyond immediate relief, what lasting impacts has the intervention had on community resilience and recovery (including food production and security) in Sri Lanka?
- 11) Were there any negative consequences of the response efforts, and how has the SLRCS and/or IFRC addressed these?

Sustainability

- 12) What measures were taken to transition from immediate relief to long-term development support?
- 13) During the FGD with communities, access to affordable medicines and treatment for long-term chronic diseases remains to be a barrier. Many beneficiaries have used a significant portion of their cash grant for medicines (61% surveyed PDM participants). How has the Elixir platform initiated by the SLRCS improved the immediate and medium-term situation?

Coherence

- 14) How has the SLRCS's activities coordinated with other local initiatives in Sri Lanka (humanitarian, development, and peacebuilding)?
- 15) Were there any conflicts or synergies between the response and other ongoing interventions, and how were these managed?

Triple Nexus (Indirect Analysis)

- 16) Looking back, how do you see the humanitarian response contributing to or integrating with longer-term development and peacebuilding efforts in Sri Lanka?
- 17) Can you identify any opportunities or challenges that arose from the emergency response that could influence future development or peacebuilding initiatives?
- 18) How has the response impacted social cohesion and community trust, both positively and negatively?

Response to Dual Emergencies

- 19) What were the primary needs of the communities during the dual emergencies, and how did the SLRCS NHQ prioritize its interventions?

Coordination and Collaboration

- 20) How did the SLRCS NHQ coordinate with government and other humanitarian actors to respond to the dual emergencies?
- 21) Can you describe any joint initiatives or partnerships that were formed to address the compounded impact of the economic crisis and other emergencies?

Annex VIII

Resource Mobilization and Logistics

22) What challenges did the SLRCS face in mobilizing resources and delivering aid during the dual emergencies, and how were these overcome?

- During the EA mid-term reflection, it was identified several challenges:
 - The quotation validity period offered by suppliers was very short due to price fluctuations.
 - There was inadequate capacity to complete all the procurement procedures.
 - The high cost of fuel has affected the distribution.
 - NHQ warehouse unable to accommodate the large quantities of dry rations procured.
 - The lack of skilled people at the SLRCS NHQ to pack the ordered quantities into individual packs.

Impact and Learning

23) What has been the observed impact of the interventions on community resilience and recovery from the dual emergencies?

24) Based on the experience of managing dual emergencies, what lessons have been learned, and how will these inform future emergency preparedness and response strategies?